



# Water Rates

## New water rates effective January 1, 2024

While we offer some of the lowest rates in the region, we understand that rate increases can be challenging. We strategically manage our finances to help keep rates as low as possible, and we only bill customers for the revenue required to run our businesses.



At Tacoma Water, safety and reliability are our highest priorities and govern every decision we make. We provide direct service to more than 300,000 people in the City of Tacoma, Pierce, and King counties, and several other municipal water suppliers.

Our primary water supply is the Green River, which began supplying Tacoma its water in 1913. With the new Green River filtration facility, filtering and disinfecting the water supply is our primary water treatment process. This helps protect against contaminants, improves taste and clarity, reduces the amount of sand and silt entering the pipes, and minimizes natural organic material in the water.

## Tacoma Water Rates

Residential water rates increase by about 9%, effective January 1, 2024.

This includes an already approved system average increase of 4% and a WestRock-related increase of 5%.

### **2024 Fixed Charge per month, per meter**

#### **Meter size: 5/8"**

- Inside City of Tacoma: \$28.95
- Outside City of Tacoma: \$34.94
- City of University Place: \$37.53

#### **Meter size: 3/4"**

- Inside City of Tacoma: \$41.92
- Outside City of Tacoma: \$50.51
- City of University Place: \$54.24

#### **Meter size: 1"**

- Inside City of Tacoma: \$67.84
- Outside City of Tacoma: \$81.62
- City of University Place: \$87.66

### **2024 Usage Charge per month, per CCF (100 cubic feet or 748 gallons)**

#### **Winter**

- Inside City of Tacoma: \$2.575
- Outside City of Tacoma: \$3.089
- City of University Place: \$3.318

### **Summer (T1)**

- Inside City of Tacoma: \$2.575
- Outside City of Tacoma: \$3.089
- City of University Place: \$3.318

### **Summer (T2)**

- Inside City of Tacoma: \$3.218
- Outside City of Tacoma: \$3.862
- City of University Place: \$4.148

### **2024 Monthly Hydrant Service Fee**

Inside City of Tacoma: \$3.02

Outside City of Tacoma: \$3.83

City of University Place: \$4.12

The monthly hydrant fee is included in the monthly meter charge.

### **Parks and Irrigation**

Irrigation water rates effective Jan. 1, 2024

#### **2024 Fixed Charge per month, per meter**

- All meter Sizes: \$0

#### **2024 Usage Charge per CCF (100 cubic feet of 748 gallons)**

For each CCF of water consumption

- Inside City of Tacoma: \$5.322
- Outside City of Tacoma: \$6.387
- City of Univeristy Place: \$6.861

Other charges and fees may apply, such as late fees or surcharges for water system acquisitions.

For more detailed information about water regulation and rates, please refer to Water Regulations and Rates, [Chapter 12.10 of the Tacoma Municipal Code](#).

### **City of Tacoma Environmental Services**

In Tacoma, garbage, stormwater and sewer water are provided by the city. While you see these services on your bill, we are not involved in setting their rates. They operate independently of us, but, just like TPU, City Council has final approval on their rates. We simply provide the billing and customer services functions for efficiency.

For questions about environmental services, please visit

[https://www.cityoftacoma.org/government/city\\_departments/environmentalservices/](https://www.cityoftacoma.org/government/city_departments/environmentalservices/)

## Frequently Asked Questions

**[How do I know what size water meter I have?](#)**

**[What do water rates pay for?](#)**

**[Where is the Hydrant Service Fee on my bill?](#)**

**I'm not sure how much a CCF is. What is typical water consumption like?**

**If I go over 5 CCF in the summer, do I pay the Tier 2 rate for all the water I used?**

**Why does Tacoma Water have two different usage rates in the summer?**

**How can I reduce my water consumption?**

**How can I lower my water bill?**

## Billing questions

For more information about your water bill, please call (253) 502-8600.

**How to read your bill**

**Payment assistance programs**

**Conservation programs**

Was this page helpful?

YES

NO



3628 South 35th Street

Tacoma, WA 98409

**253-502-8600**

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# Commercial Water Customers

We serve over 7,000 commercial and industrial customers in the Puget Sound region. Our mission is to provide clean, reliable water now and in the future.

To save money and make your business more energy efficient, take advantage of our rebate programs and free services designed to lower your operating costs and utility bills. [Learn more about our business rebates.](#)

## Rates

Commercial water rates increase by about 9%, effective January 1, 2024.

This includes an already approved system average increase of 4% and a WestRock-related increase of 5%.

### **2024 Fixed Charge per month, per meter**

#### **Residential, Commercial & Large Volume – Ready to Serve Charge**

Meter size: 5/8"

- Inside City of Tacoma: \$28.95
- Outside City of Tacoma: \$34.94

- City of University Place: \$37.53

Meter size: 3/4"

- Inside City of Tacoma: \$41.92
- Outside City of Tacoma: \$50.51
- City of University Place: \$54.24

Meter size: 1"

- Inside City of Tacoma: \$67.84
- Outside City of Tacoma: \$81.62
- City of University Place: \$87.66

Meter size: 1.5"

- Inside City of Tacoma: \$132.65
- Outside City of Tacoma: \$159.38
- City of University Place: \$171.19

Meter size: 2"

- Inside City of Tacoma: \$210.42
- Outside City of Tacoma: \$252.70
- City of University Place: \$271.44

Meter size: 3"

- Inside City of Tacoma: \$391.89
- Outside City of Tacoma: \$470.47
- City of University Place: \$505.33

Meter size: 4"



- Inside City of Tacoma: \$651.14
- Outside City of Tacoma: \$781.57
- City of University Place: \$839.49

Meter size: 6"

- Inside City of Tacoma: \$1,229.25
- Outside City of Tacoma: \$1,559.30
- City of University Place: \$1,674.84

Meter size: 8"

- Inside City of Tacoma: \$2,076.98
- Outside City of Tacoma: \$2,492.58
- City of University Place: \$2,677.29

Meter size: 10"

- Inside City of Tacoma: \$2,984.34
- Outside City of Tacoma: \$3,581.41
- City of University Place: \$3,846.80

Meter size: 12"

- Inside City of Tacoma: \$4,377.79
- Outside City of Tacoma: \$5,253.55
- City of University Place: \$5,642.84

**2024 Usage Charge per CCF (100 cubic feet or 748 gallons)**

**Commercial and Industrial – General Service**

For each CCF of water consumption

- Inside City of Tacoma: \$2.606
- Outside City of Tacoma: \$3.127
- City of University Place: \$3.359

### **Commercial and Industrial – Large Volume Service \***

\* Customers may qualify for this rate based on an established consumption history greater than 65,000 CCF annually.

For each CCF of water consumption:

- Inside City of Tacoma: \$2.027
- Outside City of Tacoma: \$2.432
- City of University Place: \$2.612

Other charges and fees may apply. For more detailed information about water regulation and rates, please refer to Water Regulations and Rates, [Chapter 12.10 of the Tacoma Municipal Code](#).

## Billing Questions

For general questions or information regarding commercial water contact the [Business Solutions Office](#) or call 253-502-8606.

Was this page helpful?



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**253-502-8600**

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# Wholesale Water Information

Tacoma Water serves 15 wholesale customers in the Puget Sound region. While wholesale customers generally have their own source of supply, there are a few reasons why wholesale customers elect to purchase water from us. They might:

- Rely on an additional source of water supply.
- Want redundancy.
- Need an emergency supply.

## Rates

Effective Jan. 1, 2024

### **Fixed Charge per Month**

Million gallons a day of contracted peak capacity (MGD)

For each MGD of contracted peak capacity: \$2,993.75

## Usage Charge per Month

Constant use, per CCF (100 cubic feet or 748 gallons)

- Winter (Oct. to May): \$1.446
- Summer (June to Sept.): \$1.807

Usage charge per month for summer season peaking (100 cubic feet of 748 gallons)

- Summer (June to Sept.): \$2.711

We set our contracted peak capacity to comply with our wholesale water supply agreements. Other charges and fees may apply. For detailed information about water regulations and rates, refer to [Chapter 12.10 of the Tacoma Municipal Code, Water – Regulation and Rates](#).

## Alternative Options

We seek to increase engagement with our wholesale customers and provide options that are responsive and unique to their individual needs. If you are interested in exploring alternative wholesale water options, we will work with you to determine the most suitable path for your situation. Alternative options include:

- Market-Based Pricing that enables you to pay a different rate from the published rates. We generally base the methodology on an assumption of competitive alternative sources of water supply and establish a relationship between the quantity of water you need and the price you pay. Specific pricing terms depend on the total quantity of water and the seasonality of the amount.

- Reverse Capacity Amortization (RCA) enables you to opt-out of our monthly fixed charge for each month that you do not choose to receive water. We calculate RCA by amortizing the capacity we contract for over 30 years. Amortization provides flexibility to plan for buying water while allowing us to mitigate supply risk gradually. We are currently in the process of developing the mechanics of this platform and drafting an addendum to the existing wholesale water agreement.

## Contact Information

For general questions or information regarding whole administration, please [email Marc Powell](#) or call 253-502-8752.

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