

**From:** [Nancy Hensel](#)  
**To:** [DL-Board Support Team](#)  
**Subject:** recycled water program  
**Date:** Thursday, November 5, 2020 10:59:09 PM

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To the Honorable Board of Directors of the Metropolitan Water District,

My name is Nancy Hensel and I live in Orange County and formerly lived in Los Angeles. I am writing to urge you to move forward the approval process for the Regional Recycled Water Program (RRWP) by voting yes on Agenda item #7-3 and 7\_4 on November 10.

I lived in Los Angeles during the long drought and I am well aware of the challenges in having enough water for our area. The problem is only getting worse. We need to have projects like the proposed agenda items in order to assure that our region has enough water. Without this project, the cost of water will increase making it more difficult for low income people and all of us facing a shortage of water.

The RRWO's environmental planning phase is a critical step in addressing our water problems and avoiding potential water shortages. Thank you in advance for your support for the Regional Recycled Water Program.

Nancy Hensel