



# General Manager's Business Plan FY 2020/21

Executive Committee  
Item 2p  
July 28, 2020

# Strategic Priorities

- Resiliency
- Sustainability
- Innovation



# Resiliency

- Ensure workforce, systems, and infrastructure are strong and can return quickly from business interruptions
- Focus areas
  - Diverse workforce
  - Leadership development
  - Succession planning
  - Pandemic response
  - Planned capital spending



# Sustainability

- Chart a course for the challenges before us
  - Integrated Resources Plan update
  - Delta Conveyance
  - Regional Recycled Water Program
  - Fiscal policies



# Innovation

- Continue Metropolitan's long tradition of creatively addressing and solving difficult challenges
- Focus areas
  - Face the challenges ahead
  - Enable workforce to share and engage
  - Foster equitable and inclusive participation
  - Connect with others



