



# Information Technology Manager's Report

Organization, Personnel and Technology  
Committee  
Item 7b  
July 13, 2020

# IT Support for Telecommuting

- Increased Virtual Private Network (VPN) licensing
  - 800+ daily usage
- Built remote terminal servers
  - Allows for network access from non-MWD computer
  - 100+ daily usage
  - Multi-factor authentication security

# IT Support for Telecommuting

- Acquired enterprise Zoom licensing
  - Developed security protocols for usage
- Purchased additional laptops
  - 350+ laptops deployed
  - “No contact” pickup
  - Multi-factor authentication security
- Supported Board and Committee Meetings



