



Information Technology Manager's Report

Organization, Personnel and Technology Committee
Item 7b
April 9, 2019

Update

- Mobility
- VoIP Phones

Enterprise Mobile Management

- Improve Management of End User Devices
- Increase Security for MWD Applications
- Control and Protect MWD Data on Personal Mobile Device



Applications

Business

- WorkTech Time Approval
- Mobile Requisition Approval
- Intramet
- DataSplice
- Collector for ArcGIS
- Survey123 for ArcGIS
- Explorer for ArcGIS
- MyEBS Search

Productivity

- Microsoft Excel
- Microsoft PowerPoint
- Microsoft Word
- Microsoft SharePoint
- Microsoft Note

Utility

- Skype for Business
- Apple Mail
- Microsoft Outlook
- PagerDuty
- SpiceWorks
- Google Chrome
- Microsoft Edge
- Microsoft OneDrive

Operating Policy/Guidelines

- Personal Mobile Device Policy I-07
 - Continuing discussions with Bargaining Units
- Personal Mobile Device Guidelines
 - Completed first pass review by Legal
- Use of Computer Resource I-02
 - Completed first pass by Legal and Technical Writer

Roll Out

- Started roll out to Managers - 80
 - Application Developers
 - IT Managers
 - Executive Management
 - Group Managers
 - Managers by Organization
 - Real Property
 - Admin Services



Telephone Replacement



Background

- November 18, 2014 Board authorized \$3.86M Contract to replace 22 year old Phone System
 - Replace 22-year-old telephone system with new Internet Protocol-based technology (VoIP)
 - Integration of E-mail system to combine messages (email, voicemail, fax)
 - Implement new communications technologies such as online collaboration, web-based video conferencing, instant messaging, E-FAXs, presence

Project Scope

- Purchase Unify (formerly Siemens) VoIP telephone system
- Install 2,563 phones (desks, warehouses, field locations, structures, manholes, communication sites, etc.), 621 Kiosk phones, 216 conference room phones, and 2,200 analog adapters at 14 major MWD locations and 57 small sites including 25 Call Center licenses

Telephone Replacement Deployment Summary



