



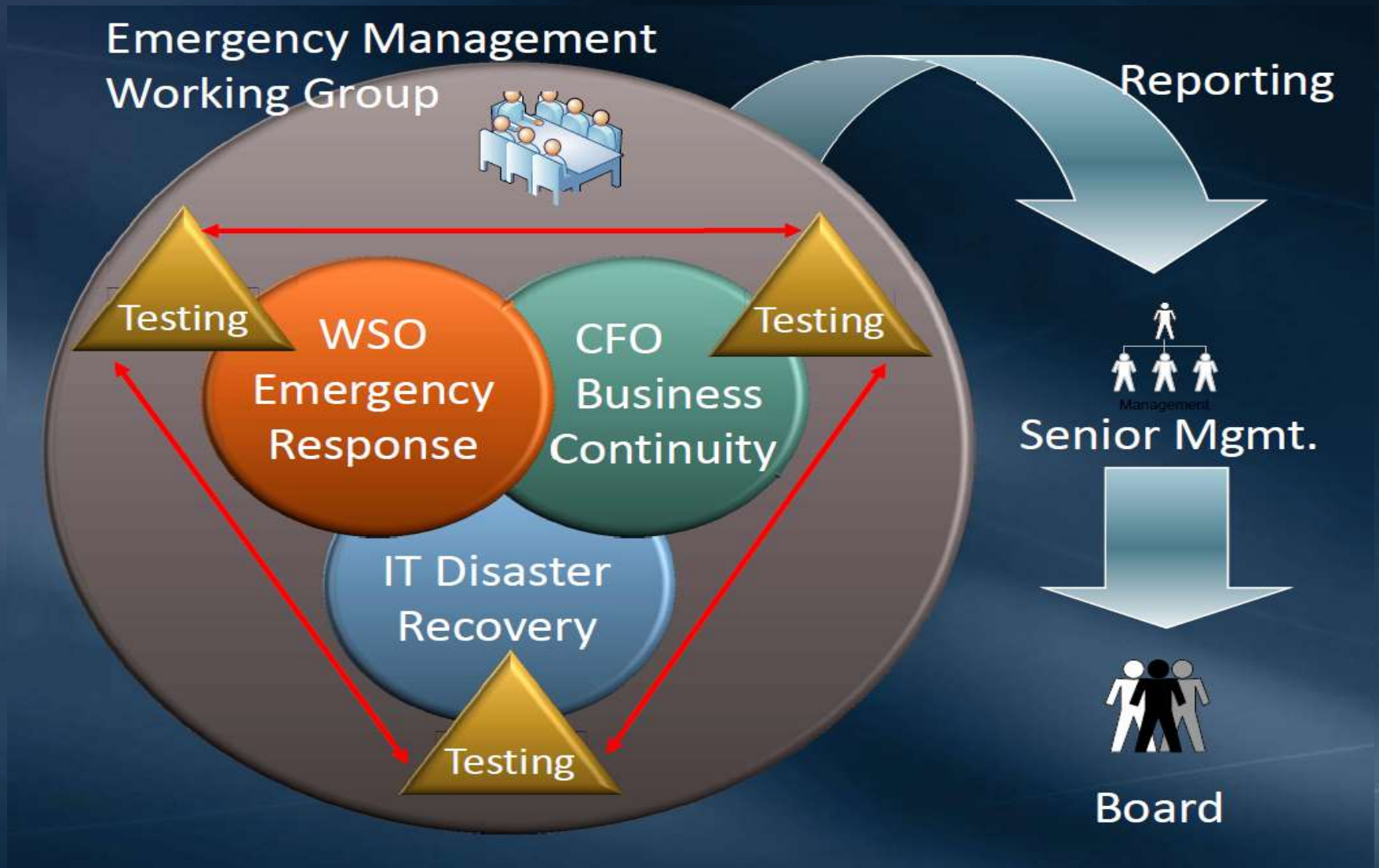
# Update on the Emergency Response Program

Engineering and Operations Committee

Item 6b

December 10, 2018

# Emergency Management



# Emergency Response: Maintain Readiness

Organize Response  
Teams and Command  
Centers

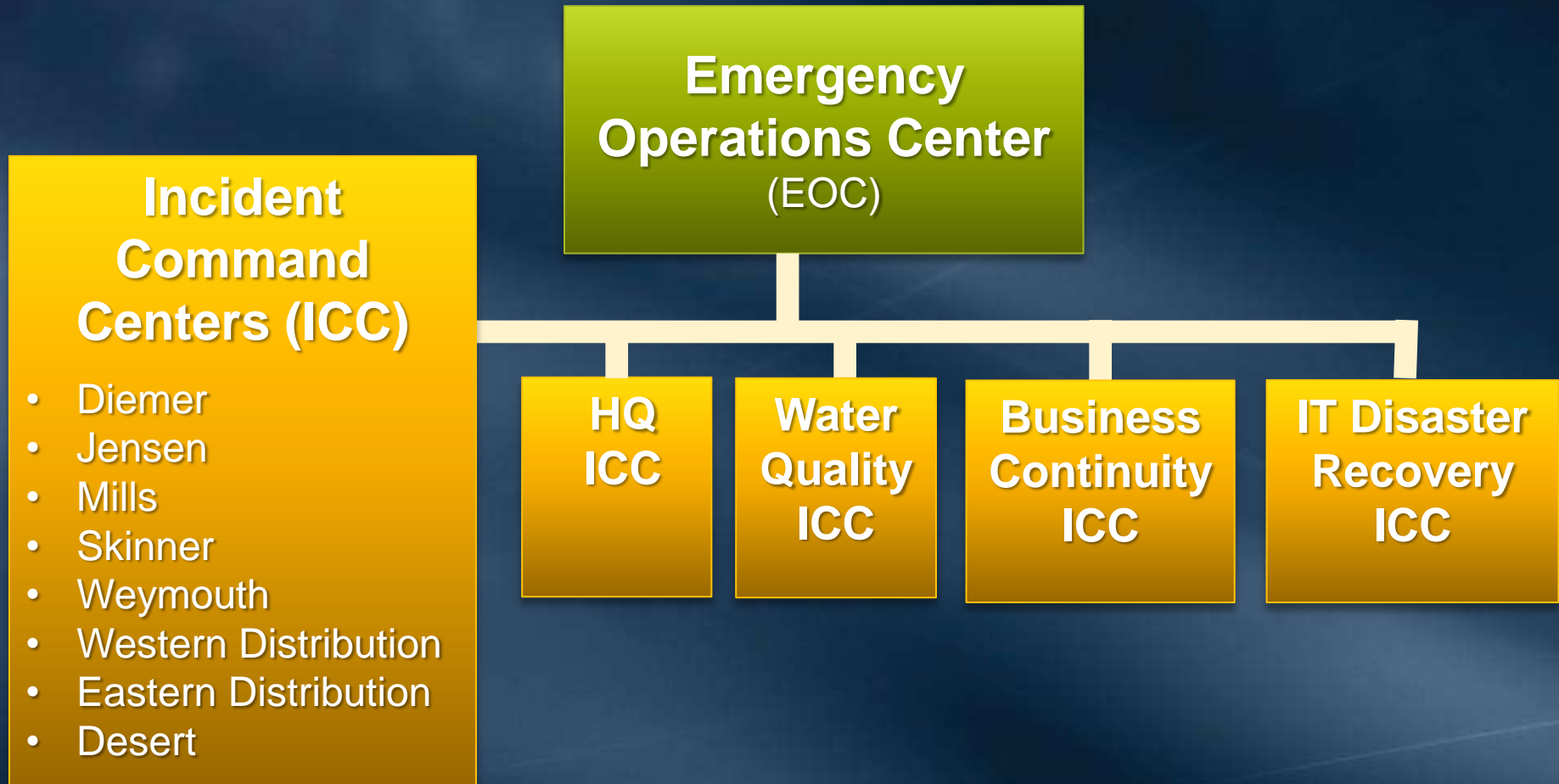
Ensure Adequate  
Equipment and  
Supplies

Coordinate with  
Member Agencies  
and Emergency  
Partners

Conduct Exercises

Communicate  
Effectively

# Organize Response Teams and Command Centers



# Organize Response Teams and Command Centers

- Emergency Operations Center (EOC)
  - Automatic activation
  - Directed activation
- Emergency Response Organization (ERO)
  - Emergency Response Plan and staffing assignments updated annually
  - Complies with national standards



# Ensure Adequate Equipment and Supplies

Prepared to respond to two simultaneous events



Track heavy  
equipment for  
quick  
mobilization

Maintain  
Structural  
Supplies

Maintain Shop  
Capacity

# Coordinate with Member Agencies and Emergency Partners

- California Utilities Emergency Association (CUEA)
  - Link between utilities in the State and the California Office of Emergency Services (Cal OES)
- California Water/Wastewater Agency Response Network (CalWARN)
  - Links multiple water agencies in the State
- Member Agency Response System
  - Allows member agencies to assist each other during an emergency

# Coordinate with Member Agencies and Emergency Partners

- Counties

- Participate in regular County emergency management meetings and exercises

- State agencies

- Governor's Office of Emergency Services (Cal OES)
- Department of Water Resources (DWR)

- Utility partners



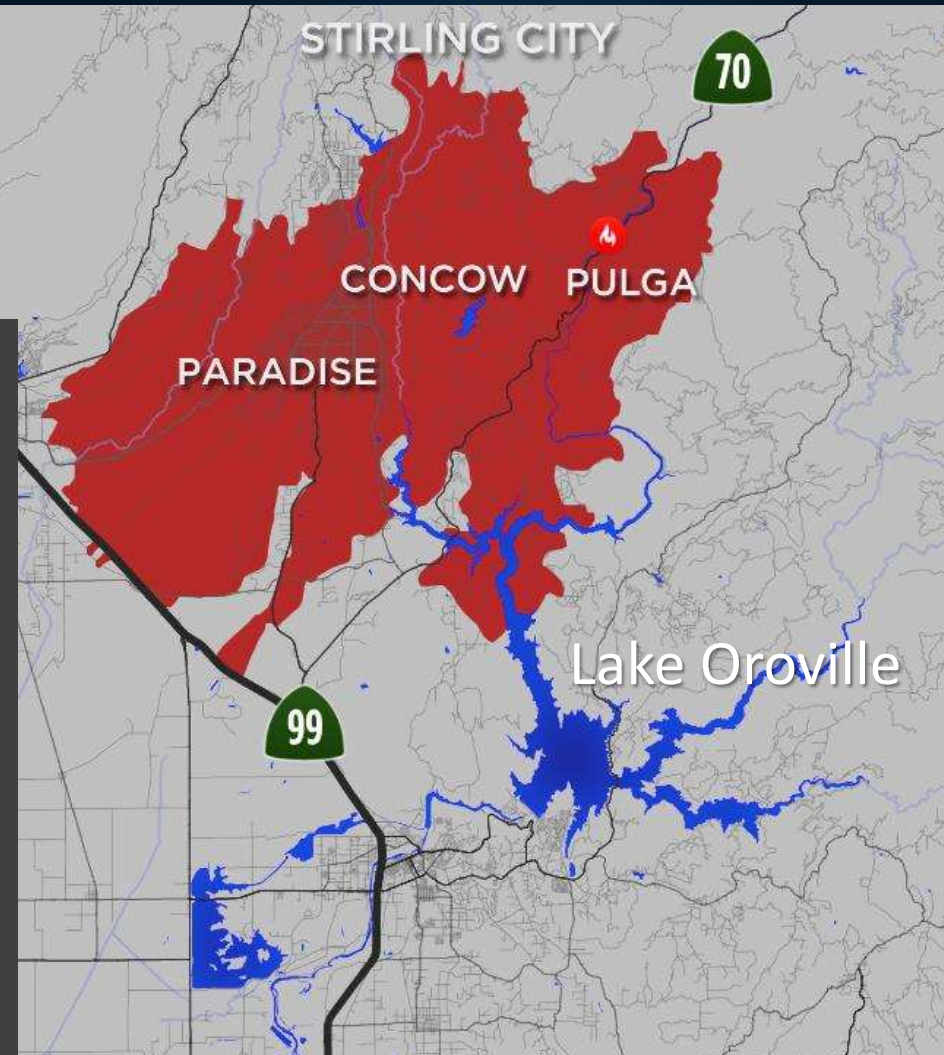
# Update on Recent Wildfires in the State

## Northern California

### CAMP FIRE

153,000 ACRES BURNED

- Boil Water Notices
- DWR responded to water quality issues and post fire recovery
- Metropolitan actively monitored conditions and coordinated with partners



# Update on Recent Wildfires in the State

## Southern California



# Update on Recent Wildfires in the State

## Southern California

### WOOLSEY FIRE

97,000 ACRES BURNED

- Impacted Calleguas, Las Virgenes, and West Basin agencies
- Metropolitan prepared to assist
- Metropolitan staff responded by increasing water pressure to support higher flows

# Conduct Exercises

## 5-Year Exercise Plan

- Member agencies and external partners invited to actively participate in annual exercises
- Member agencies involved in the design, development and execution of the annual exercise
- Regular field drills, exercises, and post-exercise evaluations to keep local response teams trained and ready

# Successful 2018 Annual Emergency Exercise

## Operation Nomad (Brushfire scenario)

- Successfully relocated multiple mission-critical operations
- Trained new EOC staff
- Trained local command center staff
- Four Member Agencies ran tabletop exercises



E&O Committee



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December 10, 2018

# Communicate Effectively

- Emergency radio system
  - Recently upgraded
  - Tested monthly
  - Connects to Member Agencies, Metropolitan, and DWR
- Met-Alert
  - Mass notification system
  - Tested regularly
- Satellite phones
  - Tested regularly



# Communicate Effectively

## Online Information Sharing (WebEOC)

- Virtually connects Metropolitan command centers
- Standardizes emergency information
- Real-time status updates to entire response team

**Metropolitan EOC Significant Events**

Search Clear *i* All ICCs

High	
Name:	Keith Nobriga
Location:	EOC
Position:	EOC - Management Liaison Officer
Event Type:	Fire/Brushfire
Subject:	Brush Fire Near Diemer Plant
Entered:	12-04-18 10:58
Updated:	

**Brush fire reported near the Diemer Plant. Fire Department crews on route. Stand by for updates (this is a WebEOC fictitious practice event)**  
**EOC - Management Liaison Officer - Keith Nobriga at 10:58:28 on 12/04/2018**

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# Future Actions

- Continue maintaining emergency response readiness
- 2019 highlights
  - Credentialing emergency response staff
  - Starting second Five-Year Exercise Plan



