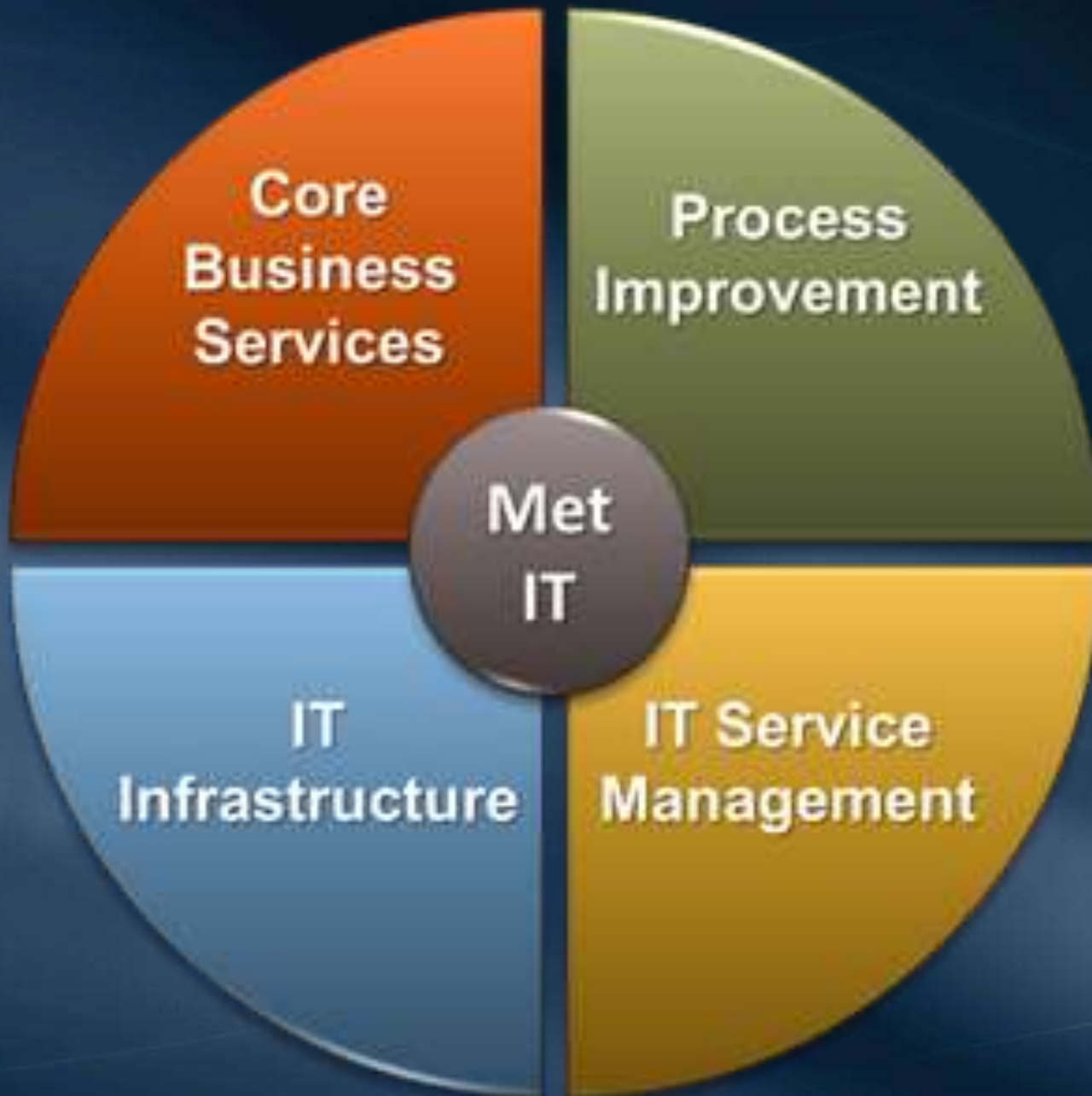




IT Strategic Plan Update – Quarterly Report for Period Ending March 2016

Organization, Personnel and Technology Committee
Item 7b
May 10, 2016



Key Accomplishments

Core
Business
Services

Met
IT

Core Business Services:

Emergency Radio Communications System

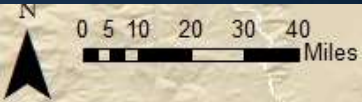
- Completed Distributed Antenna System installation at treatment plants (Weymouth, Mills, Jensen and Diemer)
- Coverage acceptance test across service area
- Deployed 50% of vehicle and handheld radios
- Postponed rollout to summer due to Motorola firmware upgrades

Next step:

Continue to distribute mobile and hand held radios



Location Map



Key Accomplishments

Core
Business
Services

Met
IT

Core Business Services:

Hiram Wadsworth Pumping Plant Project

- Completed installation of pilot unit components
 - Electrical/Protection relays
 - Programming
- Pilot testing underway

Next step:

- Resolve findings from the pilot test phase
- Finalize the design for the rest of the plant



Key Accomplishments

Core Business Services:

Oracle Application Upgrade

- Conducted user training
- Completed User Acceptance Testing
- Successfully rolled-out the application

Next step:

Complete project closure process

Core
Business
Services

Met
IT



Key Accomplishments

Met
IT

IT
Infrastructure

IT Infrastructure:

Network Reliability Upgrades Project

- Continued deployment of network devices
- Upgraded electrical equipment to Headquarters building (i.e. electrical power, switches, UPS and HVAC)

Next step:

- Deploy remaining network devices
- Continue with upgrade of Headquarters network rooms



Key Accomplishments

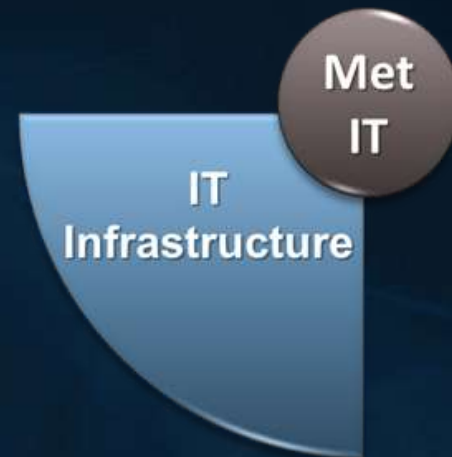
IT Infrastructure:

Telephone System Replacement Project

- Completed final preparations for pilot testing
 - Subscriber lines
 - Core infrastructure equipment
 - Integration of VoIP and MS Outlook

Next step:

Deploy new phones to selected users for pilot testing



Pilot Deployment Plan



- **Pre-Pilot (Headquarters, Soto, LM)**

- 12 Test Extensions

Headquarters



- **Pilot - Headquarters (6th & 7th Floor)**

- 200 Extensions (Security, Copy/Fax, Conference, Kiosk, Training Rooms)

- **Pilot - WSO**



Soto

- 69 Extensions

Lake Mathews

- 190 Extensions

Upcoming Items

- Enterprise Content Management
- Remote Terminal Unit Upgrade
- SCADA System & Communication Network Upgrade Planning



METWiki



Process
Improvement

Met
IT

Available in iTunes and Google Play



