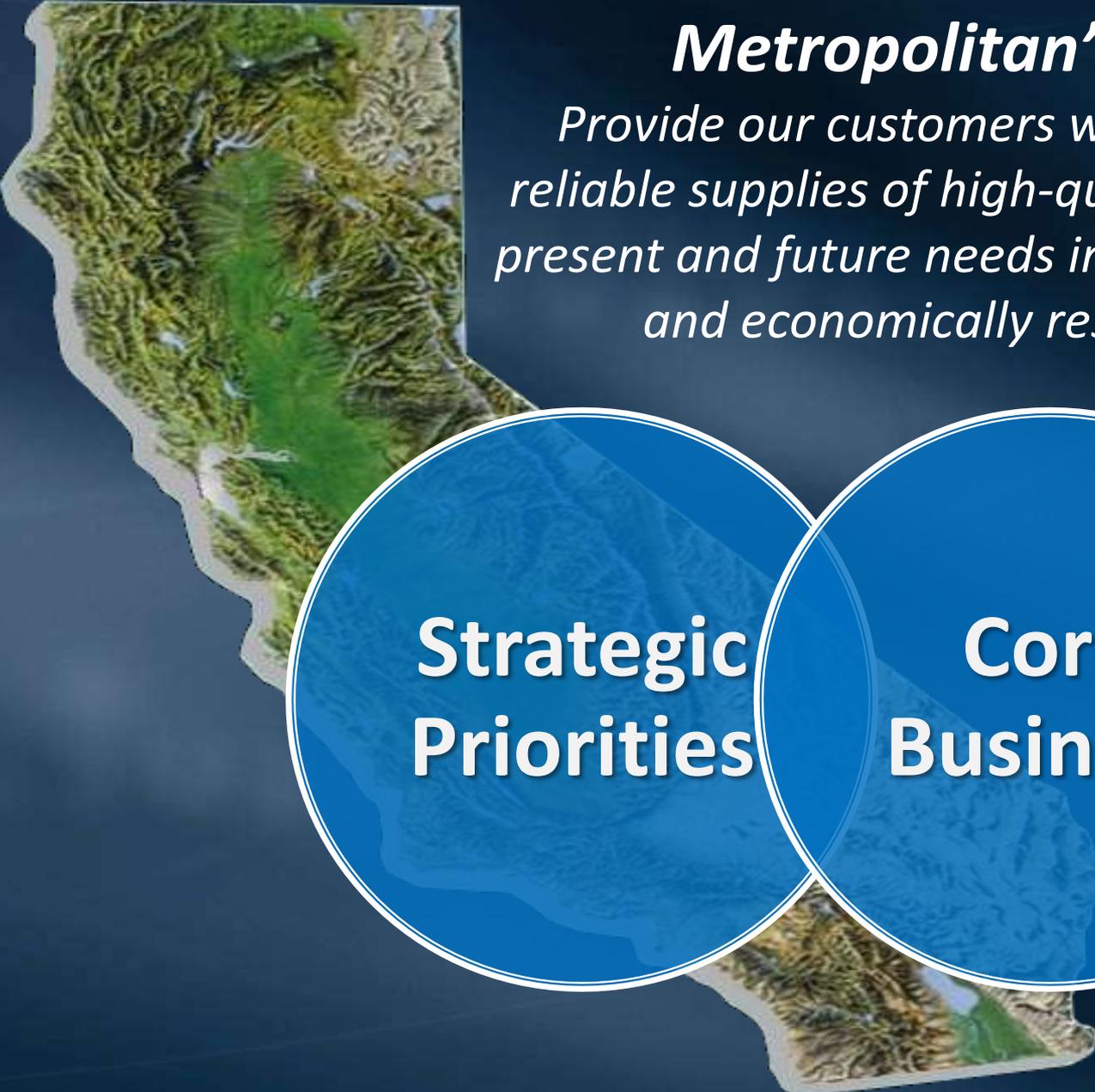


# General Manager's Business Plan FY 2011/12

Board Meeting  
Item 6E  
July 12, 2011

A topographic map of California, showing the state's outline and internal terrain features like mountains and valleys. The map is positioned on the left side of the slide, with the state's outline extending from the top left towards the bottom right.

## ***Metropolitan's Mission***

*Provide our customers with adequate and reliable supplies of high-quality water to meet present and future needs in an environmentally and economically responsible way*

**Strategic  
Priorities**

**Core  
Business**



**Strategic  
Priorities**



**Strategic Priority#1**  
Manage Budget and  
Finances



**Strategic Priority#2**  
Rebuild Water Storage  
Accounts



**Strategic Priority#3**  
Continue progress on Bay-Delta  
Conservation Plan

# Core Business



*Bay-Delta Solutions*

*System Reliability*

*Water Quality*

*Water Supply*



*Capital Investment Plan*

*Business Processes and  
Information Technology*



*Human Resources  
Excellence*

*Legislative,  
Communications and  
Community Relations*

*Real Property  
Management*

*Financial Management*

