



The Metropolitan Water District of Southern California General Manager's Monthly Activity Report— April 2010

Dated: April 30, 2010

This report identifies the actions/activities taking place during the month that support the objectives of the General Manager's Fiscal Year 2009/10 Business Plan.

CORPORATE RESOURCES (CRG)

CAPITAL INVESTMENT PLAN

REPLACE / REHABILITATE PROJECTS FOR CONVEYANCE AND DISTRIBUTION

Reservoir Cover Replacement Program—This program consists of replacement of the floating covers, installation of liners, and related repairs at Orange County and Palos Verdes reservoirs, Skinner Finished Water Reservoir, and Jensen Finished Water Reservoir No. 2.

- Skinner Finished Water Reservoir – Installation and testing of the new hypalon floating cover was completed and the reservoir returned to service in late March, early April 2010.
- Orange County Reservoir – Final design is 60 percent complete and is scheduled to be complete by September 2010.
- Palos Verdes Reservoir – A contract to remove the floating cover was advertised in April 2010 and will be awarded in May 2010. A new reservoir cover is scheduled to be complete by February 2011.
- Jensen Finished Water Reservoir No. 2 – A study was completed to modify the floating cover at the reservoir inlet. A request to the Board to authorize final design is scheduled for July 2010.



Skinner Finished Water Reservoir
During Inflation Testing of the New Floating Cover

Corporate
Resources



Water Resource
Management



Bay-Delta
Initiatives



Water Supply
Conditions



Real Property
Management



Water System
Operations



Finance



External
Affairs



Human
Resources



Business
Outreach



CORPORATE RESOURCES (CRG)

CAPITAL INVESTMENT PLAN

REPLACE / REHABILITATE PROJECTS FOR CONVEYANCE AND DISTRIBUTION SYSTEM

Quagga Mussel Control Program—This program includes a comprehensive plan that incorporates enhanced detection, surveillance and mitigation strategies for controlling quagga mussel growth. This program will be conducted in at least three phases. The current phase (Phase II) includes three active and three completed projects.

- Lake Mathews Chlorination Facility—The interim chlorination system was placed into service in November 2008. Construction of a roof over the tank farm was completed in March 2010. Final paving around the tank farm will be completed in June 2010.
- Permanent Disinfection Systems—Staff has begun preliminary design of permanent disinfection systems to control quagga mussels.
- Isolation Barriers Along the Colorado River Aqueduct—The study identified alternatives for controlling quagga mussels on the Intake Pumping Plant trash racks, including isolating the pumping plant from Lake Havasu, treating the water inside the barrier with chlorine and replacing the trash racks with new racks specially coated to resist quagga mussel colonization.



Completed Roof Over the Tank Farm at Lake Mathews

REPLACE / REHABILITATE PROJECTS FOR WATER TREATMENT PLANTS

Weymouth Water Treatment Plant Improvements Program
This program was initiated to maintain reliability and to improve operating efficiency of the Weymouth plant through specific improvement projects. The program currently contains 30 active projects, while 9 have been completed. Recent activities include the following:

- Weymouth Coagulant Tank Farm Modifications—Construction is 65 percent complete and is scheduled to be complete by December 2010.
- Weymouth Electrical Upgrade—Construction is 4 percent complete and is scheduled to be complete by September 2012.
- Inlet Conduit Relocation and Rapid Mix Systems Upgrade—Construction is 20 percent complete and is scheduled to be complete by March 2011.
- Junction Structure Seismic Upgrades—This project will seismically upgrade the Weymouth Junction Structure and will install two new inlet valves. Completion of construction is anticipated by March 2011.
- Weymouth Reservoir Inlet Gates Replacement—In January 2010, the Board authorized construction to replace three

reservoir inlet gates. A gate procurement contract was awarded in March 2010. The existing gate actuators will be refurbished prior to a plant shutdown scheduled for early 2011, when the new gates are to be installed.

- Weymouth Filter Rehabilitation—Construction is 18 percent complete and is scheduled to be complete in early July 2010.



Placing Concrete for Inlet Conduit and Rapid Mix System

CORPORATE RESOURCES (CRG)

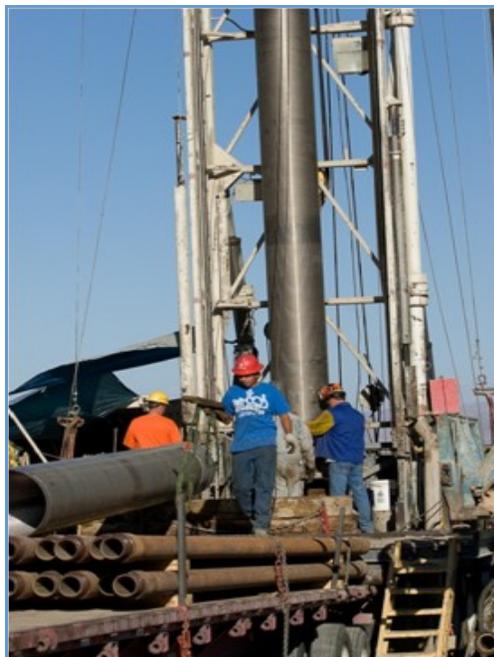
CAPITAL INVESTMENT PLAN

PROJECTS IDENTIFIED IN IRP AND INTEGRATED AREA STUDIES

Hayfield Groundwater Storage Program—This program was initiated to extract 70,000 to 100,000 acre-feet of previously stored Colorado River water from the Hayfield groundwater basin. A full-scale prototype well was constructed and geotechnical investigations have been completed to characterize the hydrogeology behavior of the Hayfield aquifer.

In March 2010, the Board authorized final design for conversion of the existing prototype well into a production well capable of extracting as much as 3,500 gallons per minute of water. Final design is scheduled to be complete by February 2011.

Hayfield Prototype Well Casing Installation



REGULATORY PROJECT

Chlorine Containment and Handling Facilities—This program includes construction of facilities that handle and contain chlorine to prevent a chlorine leak and to comply with security and safety regulations; and other related facilities that handle chlorine to meet water treatment process requirements. Recent activities include the following:

- Water Treatment Plants—Chlorine containment facilities are operational at each of Metropolitan's five treatment plants.
- Chemical Unloading Facility—Preliminary design for a chlorine containment facility is 35 percent complete and is scheduled to be complete by September 2010. Construction of the dechlorination system is 90 percent complete and is scheduled to be complete by July 2010.
- Filter Outlet Chlorine Capacity Increase Projects—Final design is complete for the Mills and Skinner facilities. Final design of the Jensen facility is 95 percent complete and is scheduled to be complete by June 2010. Construction of the Mills, Skinner, and Jensen facilities is scheduled to be complete by July 2010, June 2010, and December 2011, respectively. Preliminary design of the Diemer and Weymouth projects is 30 percent complete

CORPORATE RESOURCES (CRG)

CAPITAL INVESTMENT PLAN

PROJECTS IDENTIFIED IN IRP AND INTEGRATED AREA STUDIES

Construction Contract Activity	Percent
Skinner Treatment Plant Oxidation Retrofit and Washwater Reclamation Plant No. 3	99%
Perris Valley Pipeline, South Reach	52%
Diemer Water Treatment Plant – Oxidation Retrofit Program	47%
Air Release and Vacuum Valve Relocation for Treated Water Pipelines – Packages 4, 5, & 6	99%
Lake Skinner East Bypass Screening Structure Rehabilitation	99%
Jensen Water Treatment Plant Solids Thickeners 5 & 6	99%
Weymouth Water Treatment Plant Coagulant Tank Farm Modifications	65%
Weymouth Water Treatment Plant Inlet Conduit Relocation and Rapid Mix System	20%
Diemer Water Treatment Plant North Access Road	14%
Weymouth Water Treatment Plant – Power System Upgrades	3%

BUSINESS PROCESSES

BUSINESS IMPROVEMENTS

Inventory Bar-Coding System at La Verne—The scope of the Automated Inventory Management System project is to automate inventory management by implementing bar-coding technology for inventory tracking at Metropolitan's material warehouses. The new system allows storekeepers to scan products quickly in the receiving and issuance of goods, replacing manual data entry of tasks.

Since the initial rollout in February (pilot), the system has been adjusted and refined based on the pilot. With the completion of user-acceptance testing, the system was officially placed into production at the La Verne warehouse in April. As a part of deployment of the bar-coding system, a number of related business process improvements were made such as standardization of key storekeeping procedures.

Completed Design and Development of the Water Planning Application - Module #1—Staff completed the design and development of the Water Planning Application Module #1. The new module allows Water System Operations staff to easily translate and import selected water billing data from the WINS system into WSO's water planning application. The module replaces the time consuming manual process of extracting information from one system, re-formatting the data, and uploading the data into a different system for analysis each month.

Implementation of the module will improve business processes; data accuracy and enhance organizational productivity. Staff conducting monthly analysis on important water planning activities will be able to get the required data more quickly and efficiently. The work for WPA Module #1 work was conducted as part of an operations and maintenance effort and is currently in the user acceptance phase. A separate capital project for water planning is currently being evaluated.

GRANT MANAGEMENT PROGRAM

Metropolitan submitted three grant proposal applications as part of the Bureau of Reclamation's WaterSMART: Water and Energy Efficiency Grants for Fiscal Year 2010. The three proposals for consideration are:

- Recycled Water Retrofits Program to increase recycled water use, offset potable water demand, and reduce energy consumption;
- High-Efficiency Clothes Washers Program that would direct funding for approximately 12,000 clothes washers; and
- Weymouth Solar Power Generation Project that constructs a 2-megawatt facility capable of generating nearly 5 million kilowatt-hours of clean renewable energy and offsetting up to 25 percent of the Weymouth plant's power consumption.

WATER RESOURCE MANAGEMENT (WRM)

WATER SUPPLY RELIABILITY

UPDATE INTEGRATED RESOURCES PLAN

Staff has been working with the Board's IRP Steering Committee to discuss and receive input on the technical workgroup issue papers in six resource areas: water conservation; recycling; gray water; stormwater and urban runoff capture; desalination; and the synergy between recycled water and stormwater for groundwater replenishment. The technical issue papers are the product of collaboration with member agencies, retail water purveyors, other agencies, and non-governmental organizations. Staff will continue to work with the member agencies to prepare the Integrated Resources Adaptive Management Plan draft report. The IRP Steering Committee also reviewed the schedule for completing the effort with a draft report to be released at the end of May, with a public outreach effort scheduled for the summer, and consideration of the plan in the fall.

LONG-TERM REGIONAL CONSERVATION PLAN

In collaboration with the member agencies, staff has developed a water conservation plan for fiscal year 2010/11 that serves as an interim step toward developing an updated long-term conservation strategy. The current plan for the upcoming fiscal year includes recommendations for changes to the regional commercial and residential programs, member agency administered programs, and implementation of a new agricultural conservation program. The plan also includes non-incentive actions that will help increase conservation without providing direct financial incentives, such as legislation, codes and standards, and technical assistance.

WATER SUPPLY—STATE WATER PROJECT

State Water Project—By letter dated April 9, 2010, Metropolitan submitted a revised SWP water delivery schedule for 2010 that incorporated California Department of Water Resources' recently issued 20 percent allocation and includes the carryover of 100,000 AF of Table A into the following year.

Lodi Energy Center—On April 21, the Lodi Energy Center gas-fired generation project passed a major milestone with approval of the California Energy Commission permit for the project. The project participation agreement will be executed in May, the bond financing will be secured in June and the project is expected to begin operation in 2012. The Department of Water Resources will receive 33 percent of the electricity generated by the 280 MW project.

State Water Project Transmission Options—The Department of Water Resources, with support of the State Water Contractors, has initiated discussions with the California Independent System Operators regarding the prospects of a joint project between the Central Valley Project and the SWP for providing reliable and cost-effective transmission of electricity for pumping from the Western Area Power Administration transmission system.

WATER SUPPLY—COLORADO RIVER

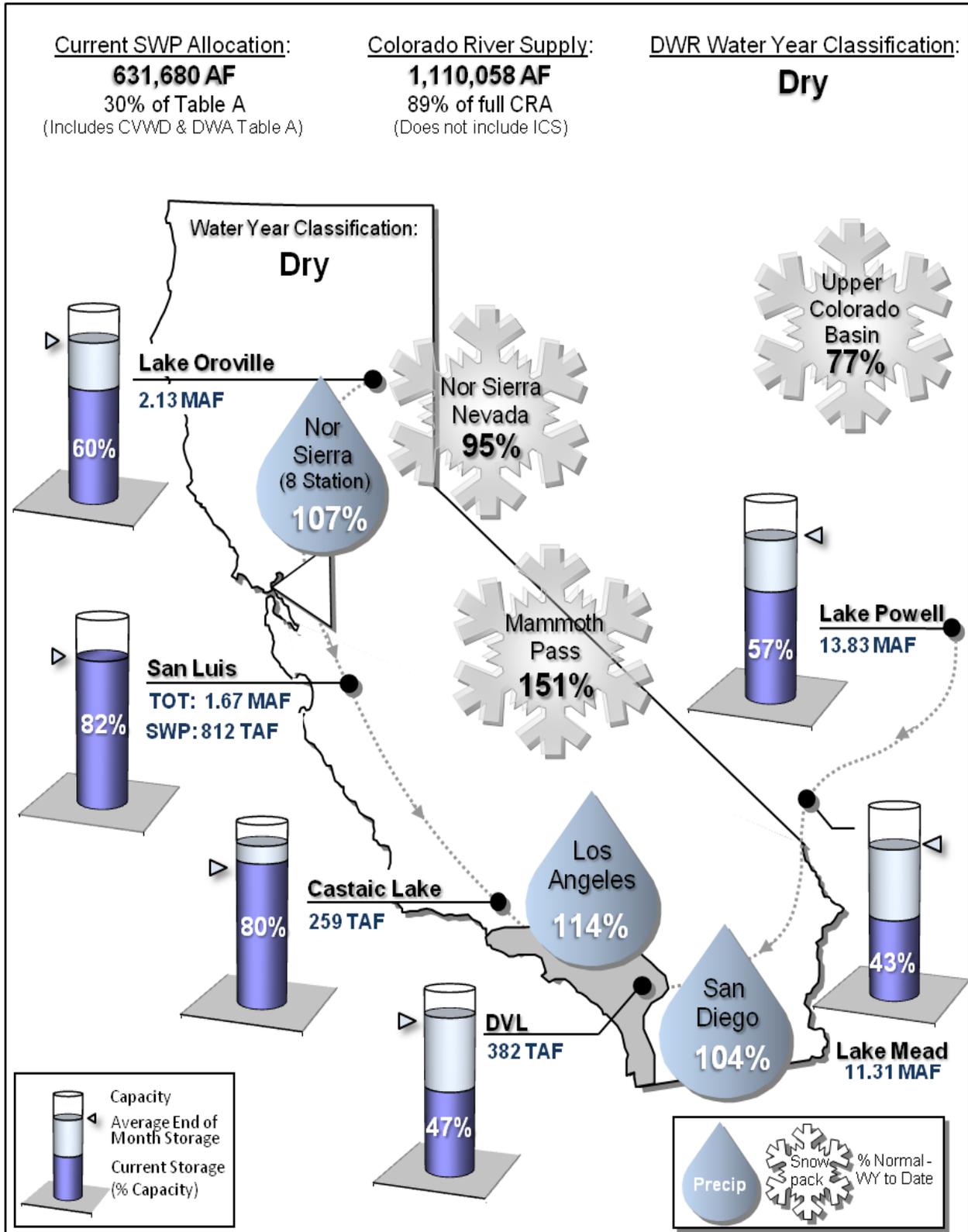
Metropolitan provided letters in support of Fiscal Year 2011 funding for the Colorado River Basin Salinity Control Program. These letters (referred to as outside witness testimony) were submitted to the various House and Senate committees on appropriations. This exercise is in response to the importance of the salinity control program to Metropolitan's Colorado River water quality.

BAY-DELTA PROGRAM INITIATIVES

HABITAT RESTORATION

Metropolitan is working with other export water interests to develop early action habitat restoration projects. In April, Metropolitan made substantial progress in advancing the tidal marsh restoration project in the southern Yolo Bypass. Metropolitan completed calibration of the Yolo Bypass Model, which will be used to evaluate project alternatives and assess the potential benefits of the habitat restoration project. Staff briefings on the habitat potential were held for Yolo County staff, the State Federal Contractors Water Agency and Natural Resources Defense Council.

WATER SUPPLY CONDITIONS



REAL PROPERTY DEVELOPMENT & MANAGEMENT (RPDM)

RECREATIONAL FACILITIES—Diamond Valley Lake

Approximately 25,000 anglers have visited Diamond Valley Lake and 4,300 private boats have launched since the boat ramp reopened to the public on December 20, 2009. Increased launch fees collected through April are estimated to be \$29,000.

In April, 6,000 pounds of rainbow trout were planted into DVL by Mt. Lassen Trout. The bi-weekly 2,000-pound plants are paid for using Fishing Access Permit funds.

DIAMOND VALLEY LAKE VISITOR CENTER

A card reader system was activated at the DVL Visitor Center. This allows for a more secure environment by restricting the general public from accessing non-public areas.

Maintenance continues on the DVL Visitor Center's mechanical systems and on the landscaping at the facility.

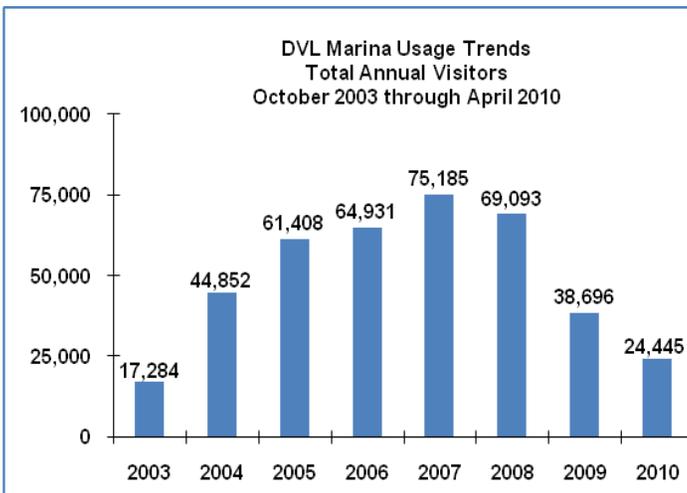
PROPERTY FOR FUTURE WATER INFRASTRUCTURE AND OTHER REAL PROPERTY GOALS

The Real Property and Asset Management Committee and the Board determined that the ownership of a single-family residence located in Yorba Linda is surplus to Metropolitan's needs. Staff has begun the process to notify qualifying agencies that the property is for sale. If, after 60 days, no interest is shown from those agencies, staff will proceed with selling the property to the public.

OPERATE HEADQUARTERS FACILITY

The replacement of filters on air handlers for the air conditioning system at the Headquarters Building was completed.

The heat pump in the audio visual control room and the batteries for the data center's uninterruptible power supply system were replaced.



Note: Boat launch ramp closed to private launches in October 2008 and reopened in December 2009

2010 usage represents only through April.

WATER SYSTEM OPERATIONS (WSO)

POWER RESOURCE MANAGEMENT / GREENHOUSE GAS REDUCTION

On March 25, March 30, April 13 and April 22, Metropolitan made forward energy purchases for Colorado River Aqueduct pumping requirements in calendar years 2010, 2011 and 2012. A total of nearly 605,000 MegaWatt-hours of energy was purchased for approximately \$23.4 million. Purchases that will be paid in Fiscal Year 2010/11 totaled 245,000 MWh for \$8.7 million and those that will be paid in FY 2011/12 totaled 360,000 MWh for \$14.6 million. Purchases included both on- and off-peak energy. Payment for the energy is made after confirmation of delivery.

Metropolitan and the other Hoover power contractors have proposed modified language for the Hoover Power Allocation Act of 2009. These changes respond to certain concerns raised by other parties during the March 18 hearing of the House Subcommittee on Water and Power. The modified legislation as proposed by the Hoover contractors still calls for the retention by existing contractors of 95 percent of their present Hoover allocation with 5 percent made available for new contractors, and a contract term of 50 years.

On April 22, Metropolitan met with some members of the Southern California Public Power Authority (SCPPA) on power resource projects that SCPPA is investigating that might benefit Metropolitan in meeting the pumping requirements of the CRA. A specific project was discussed that would be located in Arizona, near Metropolitan's Gene Camp facilities. This project had been selected through an open SCPPA Request For Proposals process and is being reviewed as to its potential to benefit Metropolitan's CRA operations.

GREENHOUSE GAS REDUCTION

On April 7, a conference call was held between Metropolitan and the California Air Resources Board (CARB) on CARB's Cap-and-Trade Preliminary Draft Regulation document. Metropolitan commented on the Draft in a letter dated January 11, 2010, and as of the date of the conference call, had not received a reply from CARB.

SYSTEM RELIABILITY

SYSTEM OPERATIONS

System Operations delivered approximately 145,000 acre-feet of water for April 2010, which is an average of 4,840 AF per day. An additional 5,000 AF was delivered to the Desert Water Agency and Coachella Valley Water District connections as part of the exchange for their State Water Project Table A supplies. Deliveries are being made to the DWCV exchange account as a result of the significant drawdown of the account over the past several years.

The Colorado River Aqueduct remained on an eight pump flow until April 13, when the CRA shutdown began. Water System Operations expects to divert more than 1.1 million AF on the CRA in 2010.

In light of the currently low State Water Project allocation, Water System Operations continues to focus on conserving limited State Water Project resources for areas served exclusively by SWP supplies. SWP blends at Weymouth, Diemer and Skinner have remained at zero percent and will likely remain low during early 2010. SWP imports for the month of April were significantly higher than March due to increased full service ground water replenishment and Inland Feeder flows into DVL. SWP imports for the month of April totaled 75,000 AF; 23 TAF of this amount was delivered into DVL. DVL releases began on April 13 to support the CRA shutdown. All flow leaving DVL was being diverted to Lake

Skinner. Staff coordinated several large ground water replenishment orders with the member agencies and affected flood control districts. Staff from Metropolitan and the California Department of Water Resources has continued coordination meetings to update old interagency operating agreements that date back to 1983. The new agreements will lead to improved efficiency and communications between the agencies and should be completed by August of 2010.



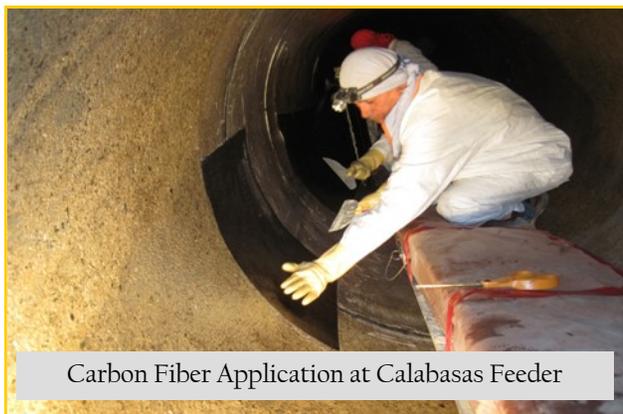
Colorado River Aqueduct—Installing Canal Curbing

WATER SYSTEM OPERATIONS (WSO)

SYSTEM RELIABILITY

SYSTEM MAINTENANCE / SHUTDOWNS

The Calabasas Feeder shutdown began on April 6 for 11 days. This shutdown allowed Metropolitan's contractor to repair the feeder with carbon fiber in four locations. The Colorado River Aqueduct was shut down on April 13 for 18 days. This shutdown allowed Metropolitan's personnel, contractor and Southern California Edison to perform maintenance, system upgrades and repairs along the aqueduct and at the pumping plants. The Lake Skinner Outlet Conduit dewatering began on April 19 to allow for contractor repair of the pre-stressed concrete pipe scheduled for May 2-15. The dewatering period had to be extended to allow for rain contingency as part of the Quagga Mussel Control Plan for dewatering. The Skinner plant will be operating on bypass during the shutdown period from April 19 through May 15.



Carbon Fiber Application at Calabasas Feeder

TREATMENT PLANTS

- Construction of the new plant inlet conduit continued at the Weymouth water treatment plant. The portion of work that suspended chemical deliveries was completed and chemical deliveries resumes as planned on April 7.
- On April 7, the Transportation Security Agency inspected chain-of-custody procedures involved in the receipt of chemical deliveries at the Jensen plant. No deficiencies were noted in the procedures.
- On April 13, the Riverside City Fire Department conducted an audit of the Mills plant process safety management program for chlorine. No significant deficiencies were notes.

SECURITY

Staff worked with Transportation Security Administration counterparts to assist them in performing an inspection of chemical supply transfer by rail. Metropolitan passed the inspection.

Security program management assessed security enhancements associated with access controls for the new north access road for the Diemer water treatment plant.

- Security management joined representatives from American Water, the Department of Homeland Security, and the Environmental Protection Agency in an invitational review of enhanced critical infrastructure assessment tools created by Argonne National Laboratories. Argonne hosted the week-long review session.

EMERGENCY MANAGEMENT

In response to the April 4, Baja California 7.2 magnitude earthquake, portions of the distribution system in Orange and Riverside counties were patrolled and no damage was discovered. Metropolitan sent five employees through a mutual assistance request to Calexico to inspect water tanks and treatment plant equipment damaged during the earthquake. Metropolitan also provided staffing for the Utilities Desk at the Regional Emergency Operations Center in Los Alamitos following the Baja California earthquake.

Staff conducted Incident Command Center emergency exercises for Jensen, Mills, and Water Quality. The Headquarters Incident Control Center conducted a high-rise evacuation drill for employees.



Calexico Water Tank Damage

WATER SYSTEM OPERATIONS (WSO)

SYSTEM RELIABILITY

ENVIRONMENTAL, HEALTH AND SAFETY

Staff provided certified tunnel safety and gas tester support for the Colorado River Aqueduct tunnel cleaning operation during the recent shutdown. Staff submitted permit requests to CalOSHA for the tunnel ventilation plan and diesel engines used in the tunnel. On April 15, CalOSHA conducted a pre-job inspection and approved the tunnel permits. Staff also provided safety support (e.g., electrical, fall protection) for other shutdown operations.

On April 2, the South Coast Air Quality Management District issued a draft Clean Communities Plan (formerly Air Toxics Control Plan). The plan builds on the SCAQMD's air toxics

regulatory program, which regulates over 10,000 sources in the region. The plan puts in place measures to address cumulative toxic impacts that affect neighborhoods and communities within the SCAQMD District. These regulations could affect Metropolitan's air emissions from equipment (e.g., generators) and processes (e.g., coatings). On April 2, Environmental, Health and Safety staff participated in the Clean Communities Plan working group, which is comprised of agency, industry, and community stakeholders to provide input on the Plan's measures which will result in future rulemakings.

Current Storage	As of 4/30/2010	Percent of
	<u>Storage (AF)</u>	<u>Capacity</u>
Lake Mathews	127,400	70%
Lake Skinner	37,000	84%
DVL	382,900	47%
Lake Perris	66,000	50%

Useful information:

AF = acre-foot, the volume of water to cover an acre of land, one-foot deep. Approximately 326,000 gallons of water, serves annual needs of two typical California families.

TAF=thousand acre-feet

WATER QUALITY

PROTECT SOURCE WATER QUALITY

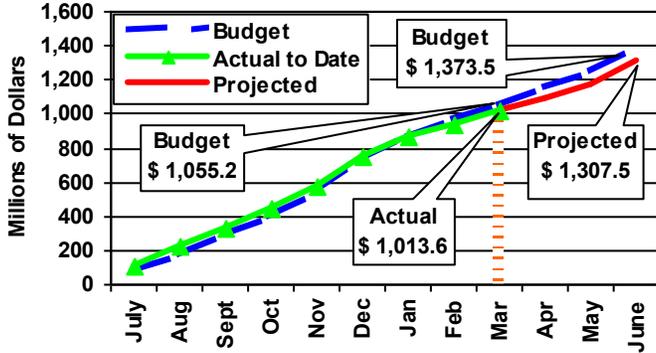
Taste and odor continues to be acceptable at all reservoirs and treatment plants.

MANAGE WATER TREATMENT

- Bromate levels during March at the Jensen and Mills water treatment plants were below 8 µg/L.
- The latest Total Dissolved Solids results from March for Weymouth, Diemer, and Skinner water treatment plants are 647, 638, and 628 mg/L, respectively. Due to limited supplies of State Project Water, all three plants are currently above the operating goal of 500 mg/L TDS as a running annual average.

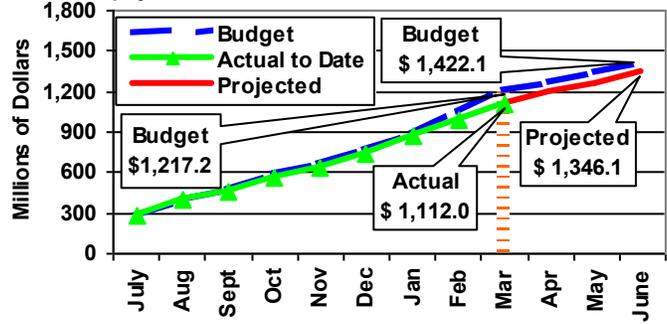
FINANCE as of March 31, 2010

Receipts are expected to be \$66 million under budget by year end, mainly due to lower water sales and interest income, partially offset by the receipt of Proposition 13 funds.



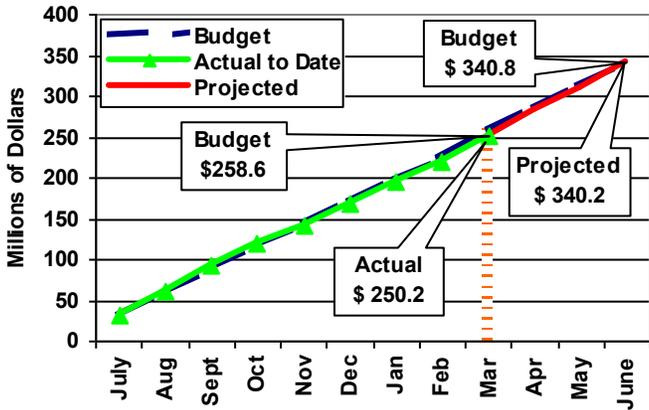
Excludes Bond Construction and Other Trust Funds Activity

Expenditures are expected to be \$76 million under budget by year end, mainly due to lower SWP capital, debt service and water supply costs; partially offset by higher conservation incentive payments.

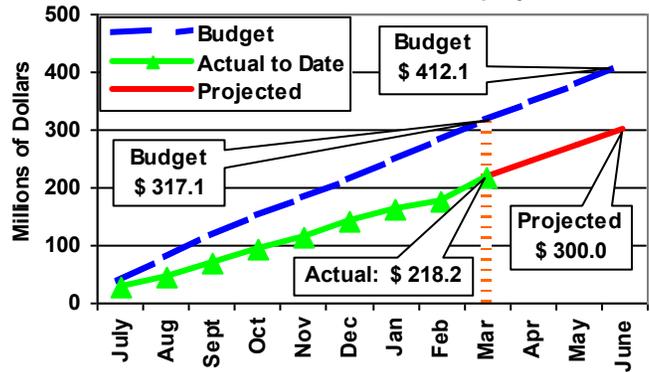


Excludes Bond Construction and Other Trust Funds Activity

O&M expenditures are expected to be on budget at year end.

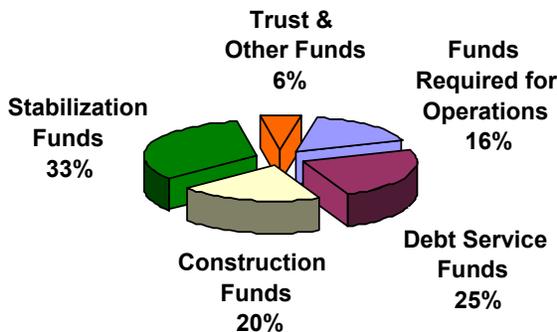


Construction costs are expected to be \$112M under budget by year end due to scheduling changes and the deferral of land purchases associated with future treatment projects.



Cash and Investments

\$ 1,077.0 million



Summary Financial Statistics

	Target	Actual
Fixed Charge Coverage	≥ 1.20 x	1.28 x
Revenue Debt Service Coverage	> 2.00 x	1.79 x
Revenue Bond Debt / Equity Ratio	< 100.0%	76.0%

Credit Ratings

	Target	Actual
- Moody's Investors Service	Aa2	Aa2
- Fitch Ratings	AA	AA+
- Standard & Poor's	AA	AAA

EXTERNAL AFFAIRS (EA)

LEGISLATIVE AND COMMUNITY RELATIONS

WATER POLICY AND LEGISLATIVE STRATEGIES

Federal Legislation

Assistant General Manager Roger Patterson collaborated with the New Water Supply Coalition in Washington, D.C. and participated in meetings with more than a dozen Congressional Staff members to promote additional co-sponsors for H.R. 4132, the Clean Renewable Water Supply Act.

State Legislative Update

- AB 1929 (Hall, D-Los Angeles), co-sponsored by ACWA and Metropolitan, would provide qualified liability exemption for water system operators and employees who have prepared, initiated and are in compliance with an approved eradication and control plan for quagga mussels. AB 1929 passed out of the Assembly Appropriations Committee on April 14 and will soon be considered by the full Assembly. Metropolitan supports this legislation.
- AB 2336 (Fuller, R-Bakersfield), co-sponsored by the Modesto Irrigation District, Kern County Water Agency and Metropolitan, will require the Delta Stewardship Council (DSC) to consider impacts of predation as the DSC develops its Delta Plan. AB 2336 moved out of the Assembly Water, Parks and Wildlife Committee on April 13, in its amended form. Metropolitan supports this legislation.

Local Government

- In support of Metropolitan's outreach objectives, staff arranged for and/or provided presentations on the Delta Legislative Package to the following organizations: Camarillo Chamber of Commerce, Chino Seniors Group, El Monte/South El Monte Chamber of Commerce Board, Pasadena Optimist Club, San Dimas Chamber of Commerce Civic Academy and Woodland Hills Chamber of Commerce. In addition, staff gave a presentation on the

Delta Legislative Package to the docents at Diamond Valley Lake as part of their ongoing training.

- Metropolitan also sponsored the Los Angeles Business Council's Annual Sustainability Summit and the Association of Water Agencies of Ventura County's 18th Annual Water Symposium. Over 600 elected officials, business, environmental and community leaders were in attendance at the two events, including Directors Ballin, Grandson and Peterson.
- Staff continues to collect letters supporting Metropolitan's positions on legislation, including support for H.R. 4349 (Napolitano) and S. 2891 (Reid), the House and Senate versions of the Hoover Power Allocation Act of 2009, and letters of opposition to AB 1594 (Huber).

COMMUNITY OUTREACH

Efforts and activities to strengthen Metropolitan's community outreach efforts:

- Seventeen California Friendly Landscape Training Program classes were held for 510 landscapers and homeowners.
- Staff attended and conducted a water conservation hands-on activity in a booth at the Los Angeles County Sanitation Districts' Earth Day Festival 2010 event, working with more than 350 young people and their families.
- The Community Water Conservation Festival was held April 24 at the Diamond Valley Lake Visitor Center in Hemet. Metropolitan, in partnership with Western MWD, Eastern MWD and other local agencies, collaborated to educate more than 800 people in attendance on the importance of water conservation through hands-on activities for adults and children.
- Eight Diamond Valley Lake Field Trip Education Program field trips were conducted with a total of 251 students in grades 4 and 6 from Hemet, Lake Elsinore, Murrieta Valley, and Temecula Valley school districts. Staff also conducted one in-class presentation at Butterfield Elementary with 23 fourth-grade students. In collaboration with the Western Science Center outreach program, 547 students toured the Visitor Center.

COMMUNICATIONS

COORDINATE / COMMUNICATE DAY-TO-DAY EFFORTS

- Staff conducted follow-up outreach to residents with questions about the schedule and potential impacts of the recent Calabasas Feeder Shutdown.
- Staff conducted outreach to City of La Verne homeowners in preparation for the Weymouth Solar Project Visibility Test. Metropolitan required access to their backyards to photograph the test site and help identify potential impacts. Staff also participated in the city's community briefing to provide residents with more information about the project and answer questions.

EXTERNAL AFFAIRS (EA)

COMMUNICATIONS

SUPPORT BOARD WITH COMMUNICATIONS AND WORKING RELATIONSHIPS

Support Board members' communication and working relationships with elected officials, other government leaders, and business and community leaders through the following actions:

- Metropolitan joined other local water agencies in sponsoring a series of Southern California Forums on the Comprehensive Water Package organized by the Latino Water Coalition in partnership with the Association of Water Agencies and the State of California. Over the past two months, a total of six forums have been held within Metropolitan's service area in the counties of Los Angeles, Orange, Riverside, San Bernardino and San Diego. As Vice President of ACWA, Director Record was involved in several of the forums and many other directors were in attendance. Metropolitan staff, including the General Manager, served on panels for some of the events.
- On April 14, staff coordinated a briefing and facility tour at Metropolitan's Weymouth treatment facility and water quality lab for Department of Interior Assistant Secretary Anne Castle. General Manager Jeff Kightlinger and Assistant General Manager/COO Debra Man and other Metropolitan staff provided the Assistant Secretary with a comprehensive overview of Metropolitan's system, addressing both water supply and water quality issues as well as Metropolitan's energy demand management efforts. In addition, Ms. Castle received an update on Metropolitan's efforts to contain the invasive quagga mussel, which continues to impact operations.
- On Wednesday, April 21, Chairman Brick, Director Griset and Director Ackerman, along with Kathy Cole and Linda Waade, attended briefings with Assemblyman Jared Huffman and Senator Dave Cogdill to express Metropolitan's appreciation for their leadership on the Delta legislation and to present each with a proclamation from Metropolitan. Metropolitan's legislative priorities were also discussed at the meeting.
- Also, on Wednesday, April 21, Chairman Brick, Director Griset, Director Ackerman, Director Gray, Kathy Cole and Linda Waade met with Governor Schwarzenegger and members of his staff. Chairman Brick presented a proclamation to the Governor thanking him for his leadership and efforts on statewide water issues as well as the Delta legislative package.
- Director John Morris, accompanied by staff, met with representatives of Metropolitan's Congressional Delegation

Members and staff to continue to promote co-sponsorship of H.R. 4132, the Clean Renewable Water Supply Act.

PUBLIC INFORMATION PROGRAMS

Continue to develop and manage public information programs to convey Metropolitan's role in water supply, resource planning, water quality protection, conservation and other water policy issues through the following activities:

- Helped coordinate interviews with General Manager Jeff Kightlinger and provided information to various reporters covering the Board of Directors' decision to reduce water supplies to member agencies for the second year in a row and the approval of new water rates. Media outlets involved included the Los Angeles Times, Riverside Press-Enterprise, North County Times, KABC-TV, KPPC radio, Orange County Register, Los Angeles Daily News, Bloomberg News Service and San Diego Union-Tribune.
- Helped coordinate the collection of materials for a Freedom of Information request from the Orange County Register regarding expenses for Colorado River Aqueduct and State Water Project inspection trips.
- Issued a press release about the Board of Directors approving a water allocation for the second consecutive year and approval of annual water rates.

WORK WITH MEMBER AGENCIES – COORDINATE COMMON WATER POLICY ISSUES AND ACTIONS

Communicate and work with member agencies to assist in coordination and delivery of common water policy issues and actions to ensure key priorities identified by Metropolitan and its member agencies are addressed with the following action:

- Staff coordinated executive management monthly meeting with the member agency managers where issues related to the Water Supply Allocation Plan and the proposed 2010/11 rates were discussed.

PUBLIC EDUCATION / ADVERTISING CONSERVATION EFFORTS

Continue to develop and implement public education, outreach and the advertising campaign focusing on extraordinary conservation efforts with the following action:

- Online search on Google Search and the Google Content Network ran in April. Links to bewaterwise.com appear when keywords such as "water," "California weather," and "water rebates" are searched by Southern California users.

HUMAN RESOURCES (HR)

HIGH PERFORMANCE WORKPLACE

HIGH PERFORMANCE CULTURE

Continued briefings and support for the Voices 2009 Survey improvement efforts with various workgroups throughout the organization

MANAGEMENT EXCELLENCE

Initiated and coordinated support for strategic planning initiatives with Water System Operations management team.

Day 1 and Day 2 of the second cycle of New Manager Orientation was delivered.

Staff conducted face-to-face coaching and consultation sessions with seven established managers and administered and monitored seven engagements with external coaches.

HUMAN RESOURCES EXCELLENCE

TOTAL COMPENSATION

HR Benefits hosted the 2010 Spring Service Awards Luncheon at Pomona Valley Mining Company on April 28 in which 65 honorees were recognized for 20, 25 and up to 40 years of service. Two apprentices were recognized at the event also. There were a total of 118 attendees for this event.

HR Benefits hosted a pre-retirement and two financial education workshops the month of April: Investing in Today's Market, Achieving Your Dream Retirement; and Pre-Retirement Death Benefits, Estate Planning, and Metropolitan Beneficiary Designation. There were a total of 13 employees attending the classes in Sacramento and 89 employees in attendance at the Headquarters session.

Continued to work with management on the AFSCME Class Study in finalizing the revised AFSCME job descriptions.

LEARNING AND DEVELOPMENT

Launched a Board letter training series after extensive coordination and collaboration with Office of the Board staff. The first session on Grammar, Punctuation and Proofreading had over 60 participants and received rave reviews. Additional classes are scheduled for May/June.

Delivered courses on Preparing for Job Interviews, Giving Recognition, and Teamwork.

EMPLOYEE RELATIONS

In conjunction with the HR Training Unit, Employee Relations staff is developing an Employee Relations curriculum for employees interested in becoming managers. The curriculum will cover basic topics such as interpreting Memoranda of Understanding and handling grievances and disciplinary actions.

RISK MANAGEMENT

Completed 50 incident reports communicating instances of Metropolitan property damage, liability, workplace injuries, regulatory visits and spills.

Completed 48 risk assessments on contracts, including professional service agreements, construction contracts, entry permits, special events and film permits.

WORKERS' COMPENSATION

- Conducted initial investigations on 19 injury claims.
- Submitted 14 new claims to Metropolitan's workers' compensation claim administrator.
- Settlements were negotiated in 3 claims, finalized in 2 cases, and 13 claim files were closed.
- Arranged 7 medical evaluations (DMV, medical surveillance).
- Addressed 3 accommodation issues.
- Conducted Medvans at La Verne and Headquarters facilities.
- Random drug and alcohol testing took place at 1 facility.
- Evaluated responses to an RFP for Third Party Claim Administration of Metropolitan's Self-Insured Workers' Compensation Claim Program and a new agreement is being prepared.

PERFORMANCE MANAGEMENT

Continued testing and development of Performance Management prototypes and potential management tools to enhance delivery of informal performance feedback.

BUSINESS OUTREACH

Maintain an effective Business Outreach Program for regional, small businesses and veterans to ensure broad participation and competitive cost through the following activities:

Disabled Veteran Community and Army Corp of Engineers in San Diego County—Over 400 small and veteran businesses in San Diego County participated at the 9th Annual Veteran and Small Business Training and Outreach Conference. Staff participated in one-on-one business matchmaking and served as a panel member on “Access to Government Contracts.”

Western Riverside Council of Governments “11th Annual Advancing the Choice Expo”—Business Outreach exhibited at the event and encouraged business owners to participate in Metropolitan’s Global Water & Technology Forum on May 20, Business owners were encouraged to register as vendors and get SBE Certification in Metropolitan’s NETConnect system.

Orange County Stimulus Event—This is one of many California Stimulus Events being held across the state. Metropolitan partnered with the State of California Department of General Services and Orange County Small Business Development Center for this event. Staff participated as a panelist on a Small Business Panel and networking events.

First Annual Cleantech Innovators Summit—Metropolitan partnered with the City of Los Angeles, the Los Angeles Library, and Green2Gold to support the first Cleantech Innovators' Summit on April 17, 2010 at the Los Angeles Central Library in the Mark Taper Auditorium. Business Outreach was able to introduce over 100 business owners and innovators to opportunities at Metropolitan, promoted Metropolitan’s water conservation efforts, and encouraged businesses to participate in Metropolitan’s Global Water & Technology Forum.

The Metropolitan Water District of Southern California

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Metropolitan's Mission is to provide its service area with adequate and reliable supplies of high-quality water to meet present and future needs in an environmentally and economically responsible way.

About Metropolitan

The Metropolitan Water District of Southern California is a consortium of 26 cities and water districts that provides drinking water to nearly 19 million people in parts of Los Angeles, Orange, San Diego, Riverside, San Bernardino, and Ventura Counties.

www.MWDH2O.com
www.BeWaterWise.com